

MODIFICATION AVAILABLE – PERFORMANCE ENHANCEMENT
 CHARGEABLE TO CUSTOMER SERVICE / RELIABILITY
 ENHANCEMENT CHARGEABLE TO CONTRACT IF THERE IS ONE.

E7907A-01

S E R V I C E N O T E

Supersedes:
None

E7907A 2 Port OC3 ATM/POS Router Tester Module

Serial Numbers: [0000A00000 / 9999Z99999]

To Be Performed By: Agilent-Qualified Personnel or Customer

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION	X PERFORMANCE ENHANCEMENT
CATEGORY: AGREEABLE TIME	X SERVICE / RELIABILITY ENHANCEMENT
LOCATION	X CUSTOMER INSTALLABLE AVAILABLE UNTIL: Always
CATEGORY: X ON-SITE	
	X SERVICE CENTER
AUTHOR: DGH	PRODUCT LINE: 2M
ADDITIONAL INFORMATION:	

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Situation:

E7907A RouterTester modules were shipped with jumper P4 installed when this should have been permanently removed

Problem

The module will occasionally lock up or reboot at random times

Solution

Permanently remove jumper P4 from the CPU card

Parts Required:

None

Procedure

Steps for identifying and removing jumper P4 in the field:

1. Remove the interface from the chassis.
2. Position the interface so that you can locate the jumper on the CPU, as shown in figure 1.
3. Locate the jumper on the CPU card, as shown in figure 2.
4. Remove the jumper from the CPU card, as show in figure 3.
5. Reinstall interface

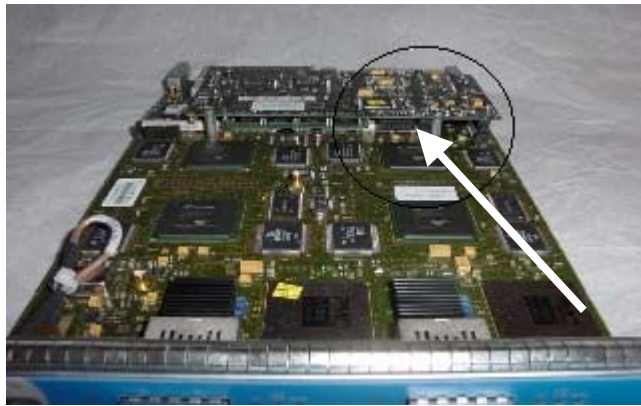


Figure 1: Position the card so that the jumper can be identified.

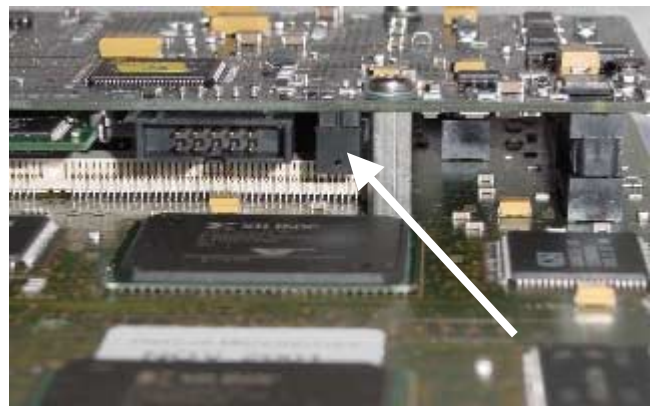


Figure 2: Locate the jumper on the CPU card.

Figure 3: Remove the jumper.

